

Date: July 8, 2026

No. L-2284 **R1**
Replaces L-2284



ARIENS®

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SERVICE LETTER

Product Family: Ariens® RAZOR

Subject: Orders for Rear Door Kit 51124000 canceled; new Rear Door Kits 51126400 and 51126500 now available

Revision: Kits now available; information indicating kits will be available at a future date removed.

Dealer Action: Order Rear Door Kit 51126400 or 51126500 to fulfill canceled orders for Rear Door Kit 51124000, and to resolve failures

AriensCo has discontinued Ariens® RAZOR Rear Door Kit 51124000 and replaced it with rear door kits 51126400 and 51126500. These kits feature an updated rear door design matching the production designs of models 911607, 911608, 911609, and 911614 **serialized 50,000 and higher**.

Existing orders for Rear Door Kit 51124000 will be canceled, **but NOT automatically fulfilled with a replacement kit.**

See the table below to see the replacement Rear Door Kits you can order to fulfill your canceled orders.

Model-to-Kit Cross-Reference			
Model	Description	Rear Door Kit (Discontinued)	Rear Door Kit (Replacement)
911600	RAZOR Push	51124000	51126500
911607			
911605	RAZOR Self-Propelled		
911608			
911602	RAZOR REFLEX-Drive		51126400
911609			
911603	RAZOR REFLEX-Drive with Dual-Blade		
911614			

Resolution

Order Rear Door Kit 51126400 or 51126500 to fulfill your canceled orders for Rear Door Kit 51124000, and to resolve rear door failures as they occur. **It is NOT necessary to proactively install either kit to replace non-failed parts.**

Follow your complete instructions in *Your instructions on page 2*.

Your instructions

1. Order the correct rear door kit(s) to replace canceled orders for Rear Door Kit 51124000, and to resolve failures. See *Order parts* on page 2.
2. Submit a warranty claim for each kit installed, if applicable. See *Submit warranty claim* on page 2.

Order parts

1. Log onto the AriensCo Dealer Extranet.
2. Hover your cursor over *Service Parts* and click *Service Parts Order Entry*.
3. Enter your desired kit number(s) in the *Item Number* field(s) and your desired quantities.
4. Click the *Edit* button, then click the *Create* button to complete your order.

Submit warranty claim

Standard warranty applies. You'll be reimbursed your standard labor rate for each kit installed to a unit within its warranty period.

Questions?

For additional information, visit the AriensCo Dealer Extranet. Select ***Dealer Support Portal***, then click the ***Ask a Question*** tab to submit a comment or question to the Dealer Support team. You can also contact AriensCo Customer Support at 888-927-4367.